



FAQ: GS1 Canada enhanced validation services

1. Who is validating my product data?

GS1 Canada is validating any new or updated Stock Keeping Units (SKUs) in your product catalogue. To ensure data integrity, these SKUs will be validated against additional set of business rules. This new validation complements the existing online validations in ECCnet Registry, Canada's national product registry.

2. How will these validations affect my data flow to retail trading partners?

If your data complies with the existing ECCnet Registry rules, your data will continue to flow to your retailers. In the event that your data fails to comply with one of the new business rules, your data will still flow to your retail trading partners.

3. Will data discrepancies be subject to cost recovery fees?

No; cost recovery fees will not apply for discrepancies with new validation rules.

4. What is the purpose of these new validations and which fields are validated?

The new validation will certify that data is complete and accurate:

Complete: According to global standards and the requirements defined by industry during the development of ECCnet Registry, a discrepancy is defined as a mandatory field missing or not being loaded into ECCnet Registry:

- Pallet configuration at the case level;
- DIN-NPN for pharmaceutical consumer units;
- Nutritional information for foodservice data.

Accurate: In addition to the completeness of data, there are other rules relating to the accuracy of data. Discrepancies related to accuracy include:

- Missing packaging level or incorrectly linked GTIN
- Dimensions at any level of GTIN are incorrect
- Using the incorrect language for fields that can be loaded in either English or French.

View a complete list of [business rules](#) online.

5. How will the new validations be identified?

A unique certification ticket will be created to track all the outstanding certification discrepancies in your product catalogue within the online Global Trade Item Number (GTIN) Discrepancy Report (GDR) system. A Microsoft Excel spreadsheet will be attached indicating the GTIN number, the validated field and the discrepancy description.

6. How long does the validation process take?

Once a SKU has been added or updated, the data will be validated and the data validation results will be communicated to your company within 24 to 48 hours.



7. What happens once the validation has been completed?

If your data contains any discrepancies, this will be added to the online GDR system and you will receive a note concerning this information.

8. Who within my organization will be notified in the event of a discrepancy in my data?

The certification notes are sent via email to all contacts designated to receive notifications within the online GDR system. This includes contacts identified as Catalogue Captains or Catalogue Administrators within ECCnet Registry.

9. What do I add or remove contacts from the list of people receiving notifications?

Please contact GS1 Canada technical support at ECCnetsupport@gs1ca.org

10. Should I inform GS1 Canada after correcting my data?

There is no need to inform GS1 Canada after correcting your data; the online GDR ticket will be refreshed automatically within 24–48 hours following the correction.

11. If I have any comments regarding the discrepancy, what should I do?

You can add a note in the certification ticket within the online GDR system. Please make sure to specify the GTIN number, field name and discrepancy. A technical support representative will respond to your comments within 24 hours.

12. What are the primary benefits of this enhanced validation?

This additional validation has been implemented to reduce risk the risk of organizations incurring cost recovery fees and to ensure that you are sending accurate and up-to-date product data to your trading partners.